

VOLUNTEER COMMITTEE DESCRIPTIONS

TPC SOUTHWIND | MEMPHIS, TN | 2027

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ADMISSIONS & TICKET SUPPORT: Ticketing volunteers will be stationed at the tournament entry gates. Volunteers will also assist with the operation of the ticket office. Responsibilities include assisting with ticket sales, ticket scanning, ticket redemption, and check for proper credentials. Volunteers are the first people that the guests and sponsors interact with when arriving on-site, so great customer service skills are required in this committee to provide premium spectator experience for all.

Dates of Operation: Thursday - Sunday (August 12 - 15)

Committee Minimum Age: 15

CADDIE SERVICES: The caddie services committee works directly with the PGA Tour caddies to ensure that the professional caddies have the best experience. Oversees the operations of the caddie services lounge area (distribute/wash/collect towels/bibs, act as a concierge, and assist with PGA Tour caddie registration throughout tournament week. Manage the registration, amateur caddie bibs and logistics of the Official Pro-Am Amateur Caddie Program.

Dates of Operation: Monday - Sunday (August 9 - 15)

Committee Minimum Age: 18

CARTS: Volunteers in this committee will manage inventory and distribute golf carts to PGA Tour Staff, Volunteer Leadership, Vendors and Operations. Individuals will also display signage on carts. Ensure cart keys are returned; carts are charged and cleaned daily. **Volunteers must have a valid driver's license.**

Dates of Operation: TBD

Committee Minimum Age: 21

COURSE PREP: Complete various projects as necessary. Saturday shifts begin 4-6 weeks from Tournament Week and several days during advance week. Some lifting/strenuous activity may be required. Shifts are outside in direct sunlight and the elements.

Dates of Operation: TBD

Committee Minimum Age: 18

ESCORT MARSHALS: Provide gallery control support for marquee groups. Shifts are outside and in direct sunlight and the elements and require walking all 18 holes.

Dates of Operation: Thursday - Sunday (August 12 - 15)

Committee Minimum Age: 18

EVACUATION: Provide transportation for players, caddies, and officials in the event of a weather evacuation. Shifts are outside in direct sunlight. **Drivers must be at least 25 years old with a valid license.**

Dates of Operation: Monday - Sunday (August 9 - 15)

Committee Minimum Age: 25

GALLERY MANAGEMENT: Volunteers are assigned to one of the 18 holes in this committee to enforce gallery noise and crowd control, ensuring players are safe, access from hole to hole and signaling the gallery to quiet as players address the play for their shot. Gallery management volunteers will assist player movement through the crowd, help locate errant golf shots and keep the crowds moving smoothly from **outside the ropes**. The committee requires standing for an extended period, in addition to walking to various positions at each hole.

Dates of Operation: Wednesday - Sunday (August 11 - 15)

Committee Minimum Age: 18

GOLF CART SHUTTLES: Volunteers are responsible for transporting players and caddies to specific areas determined by the Rules Officials. Must be at least 25 years old with a valid driver's license issued by the volunteer's jurisdiction of residency to operate a golf cart when transporting passengers.

Dates of Operation: Thursday - Sunday (August 12 - 15)

Committee Minimum Age: 25

HOSPITALITY: To provide information and assistance to corporate clients, ensuring the best possible experience. Volunteers on this committee will greet guests, check credentials, scan digital tickets, and provide wristbands to properly credentialed clients at **one of our eight (8) private hospitality venues**.

Dates of Operation: Thursday - Sunday (August 12 - 15)

Committee Minimum Age: 16



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HONORARY OBSERVER MANAGEMENT: Assist with operation of tournament guests granted access to walk inside the ropes during tournament rounds. Operate with PGA Tour staff and oversee the logistics, registration, training, execution, credential distribution and guidelines, escorting guests to #1 tee, photo process and ensure receipt of signed photos.

Dates of Operation: Thursday - Sunday (August 12 - 15)

Committee Minimum Age: 18

INFORMATION BOOTH: Volunteers on this committee work to create a premium spectator experience for all. Contribute to the PGA Tour staff in answering on-site questions about the course, tee times, restrooms, and hospitality locations. You are the tournament source of knowledge and information for our spectators, corporate sponsors, volunteers, and players.

Dates of Operation: Thursday - Sunday (August 12 - 15)

Committee Minimum Age: 18

MEDIA: Works directly with the PGA Tour communications team to assist in the operation of the media center. Assisting with registration and serving as an ambassador of our tournament to help support the media guests. The Media Center is the working area for tv, print, social and radio reporters during tournament week.

Dates of Operation: Wednesday - Sunday (August 11 - 15)

Committee Minimum Age: 18

MOBILITY IMPAIRED SERVICES (MIS): Provide shuttle/cart transportation for mobility-impaired spectators to and from the assigned parking lot to the main entrance and throughout the golf course. Shifts are outside in direct sunlight. **Volunteers must have a valid driver's license.**

Dates of Operation: Wednesday - Sunday (August 11 - 15)

Committee Minimum Age: 21

PLAYER SERVICES: Player services committee works directly with the PGA Tour players to ensure that the professionals have the best experience at our event. Oversee the operations of player services and assists with registration, autographs, tournament questions, player requests.

Dates of Operation: Monday - Sunday (August 9 - 15)

Committee Minimum Age: 18

PLAYER WATER: Distribute water and coolers on course. Committee required to lift products (ice, beverages & coolers). Shifts are outside in direct sunlight and the elements. **Drivers must be at least 21 years old with a valid license.**

Dates of Operation: Sunday - Sunday (August 8 - 15)

Committee Minimum Age: 21

PRACTICE RANGE: Set-up and maintain the practice facility (driving range, putting green, chipping green) for the players by stocking and distributing practice range balls, drinks, snacks. Regulate access for the players and tournament officials. Must be able to stand for long periods and ability to pick-up/collect golf balls is necessary.

Dates of Operation: Monday - Sunday (August 9 - 15)

Committee Minimum Age: 18

RADIO COMMUNICATIONS: Distribute radios for volunteers and provide emergency communication assistance.

Dates of Operation: Monday - Sunday (August 9 - 15) Committee Minimum Age: 18

SAFETY: The Safety Committee requires constant monitoring of customer venues and tournament grounds to identify and correct or highlight potential safety hazards. Volunteers must be able to climb stairs, drive a golf cart and assist in reporting incidents. **Must be at least 25 years old with a valid driver's license issued by the volunteer's jurisdiction of residency to operate a golf cart. Required to work Monday and Tuesday.**

Dates of Operation: Monday - Sunday (August 9 - 15)

Committee Minimum Age: 25



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STANDARD BEARERS: The duty to carry the sign that shows the gallery what players are in the group and displays their current scores. A basic understanding of golf scoring and golf etiquette is required, though it can be learned from a walking scorer. Training is required for new volunteers on this committee, and you must be able to carry a standard sign (approx. 7 lbs.) and walk for 18 holes in various weather conditions.

Dates of Operation: Thursday - Sunday (August 12 - 15)

Committee Minimum Age: 16

ShotLink MOBILE SPOTTERS: This committee is essential to ShotLink being able to collect and distribute real time scoring and statistical data. ShotLink will now feature a PGA Tour On-Course Scoring Tech on each hole. Under the leadership of Scoring Tech, the Mobile Spotters will help locate and flag shots that miss the fairway/green, assist with ball flight from the tee, and relay pertinent information to the Scoring Tech such as penalty situations, obstructed shots, and detailed from locations. This role will help deliver real-time distance data and statistics to be immediately computed and distributed to Scoreboards, TV, Internet, Gaming, and Mobile Applications. Volunteers should have a basic knowledge of the game of golf and a commitment to timeliness, accuracy, and attention to detail. Effective teamwork and communication are essential in this role. All Mobile Spotters should be physically able to walk around their assigned hole for the duration of their shift in potentially varied weather conditions. Quickly locating shots not in view for the Scoring Tech or Camera System is a key function of this role as it is vital to be able to gain accurate insight into the location of each shot. **Volunteers must work all day, Thursday - Sunday. Shifts will be outside in direct sunlight and the elements.**

Dates of Operation: Wednesday - Sunday (August 11 - 15)

Committee Minimum Age: 18

SCORING MARKERS: The scoring marker is responsible for keeping on-course statistics and scores using a handheld computer device and radio with headset. A good understanding of the rules of golf and golf etiquette are required. You must have the ability to walk 18 holes in all weather conditions, while maintaining responsibility for your equipment. Training is required for this committee, and all scorers must be available to work the full day.

Dates of Operation: Wednesday - Sunday (August 11 - 15)

Committee Minimum Age: 18

SHIPPING & RECEIVING: Manage and distribute the shipping and receiving of packages for tournament, club manufacturers, vendors, and more in trailer located by the clubhouse.

Dates of Operation: Monday - Sunday (August 9 - 15)

Committee Minimum Age: 18

SPECTATOR ACCESS MANAGEMENT: Assist in access control of player sensitive areas. Shifts are outside in direct sunlight and the elements.

Dates of Operation: Thursday - Sunday (August 12 - 15)

Committee Minimum Age: 15

STARTERS: Announce player introductions at either #1 tee or #10 tee. Strong public speaking skills and knowledge of current PGA Tour and International players. Shifts are outside in direct sunlight and the elements.

Dates of Operation: Thursday - Sunday (August 12 - 15)

Committee Minimum Age: 21

THE HUB + MERCHANDISE TENT: Work in one of two areas at the 18th & Mane public venue. In the Merchandise Tent, assist TPC Southwind staff in stocking, organizing, and completing customer transactions in the Merchandise Tent located on the 18th fairway. In the Hub, serve as a liaison between spectators visiting this open-to-the-public venue, featuring food and beverage for purchase and a variety of vendor exhibits.

Dates of Operation: Thursday - Sunday (August 11 - August 15)

Committee Minimum Age: 15

TRANSPORTATION: Provide transportation to players and their families along with VIP guests prior, during and post the tournament. Assist with the inventory and control the distribution of official tournament vehicles prior, during and post tournament. Volunteers on this committee will meet players, officials and designated guests at the airport and assist them with their transportation needs (primarily at the beginning and end of tournament week). **Must be at least 25 years old with a valid driver's license issued by the volunteer's jurisdiction of residency to drive a courtesy car.**

Dates of Operation: (Official Dates TBD)

Committee Minimum Age: 25



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UNIFORM DISTRIBUTION: Inventory, packing and distribution of volunteer apparel and credentials. Responsibilities include management of uniform distribution area, apparel exchanges, sales and returns. Lifting is required.

Dates of Operation: Late-June – Mid-July (Official Dates TBD)

Committee Minimum Age: 18

VOLUNTEER HEADQUARTERS: Responsible for the operation and management of Volunteer HQ during tournament week (exclusive use of credentialed volunteers). Assist with food and beverage; maintain clean hospitable environment; merchandise sales; and create excellent volunteer experience.

Dates of Operation: (Official Dates TBD)

Committee Minimum Age: 18

VOLUNTEER WATER: Distribute water and snacks to volunteers on course. Committee required to lift products (ice, beverages & coolers). Shifts are outside in direct sunlight and the elements. **Drivers must be at least 21 years old with a valid license.**

Dates of Operation: Wednesday – Sunday (August 11 – 15)

Committee Minimum Age: 21

WILL CALL: Will Call volunteers will help with the distribution of credentials, tickets, passes, and uniforms at an offsite location where items are available for pickup during tournament week.

Dates of Operation: Monday - Sunday (August 9 - 15)

Committee Minimum Age: 18